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Ship equipment to

Unit 35/ 218 Wisemans Ferry Road, Somersby NSW 2250 Australia    02 4322 0300    service@altalena.com.au

|                        |   |   |  |                                 |  |
|------------------------|---|---|--|---------------------------------|--|
| <b>OWNER</b>           | <b>First Name *</b><br><input type="text"/>   | <b>End-User Last Name *</b><br><input type="text"/> | Unit/Floor<br><input type="text"/>         | Address<br><input type="text"/> |  |
|                        | <b>Phone *</b><br><input type="text"/>  | <b>End-User Email *</b><br><input type="text"/>     | Suburb<br><input type="text"/>             | State<br><input type="text"/>   | Postcode<br><input type="text"/>               |
|                        | Return Reference (if applicable)<br><input type="text"/>  |   | Country<br><input type="text"/>            |                                 |  |
| <b>SCUBA EQUIPMENT</b> | Service Required<br><input type="text"/>  |   | Service Options<br><input type="text"/>    |                                 | <b>Product *</b><br><input type="text"/>       |
|                        | <b>Describe reason for servicing and known damage(s) *</b>  |   |  |                                 | <b>Serial Number *</b><br><input type="text"/> |
|                        | <p>Serial number can be found on regulator 1st stage, rebreather electronic-module</p> <p>All equipment needs to be clean, free of sand and salt water spray when received. A handling fee applies for cleaning equipment when poorly maintain, dirty, sandy, salt stained or in questionable sanitary condition. Services are performed exclusively on Poseidon products. Altalena is a Poseidon Service Centre and the exclusive Poseidon Diving Systems Sweden Australian Distributor A regulator is life support equipment. It should regularly undergo maintenance service to minimize the risk of failure, accidents and injury. It is recommended that Poseidon regulators are serviced at least once every 2 years as a minimum but preferably once every 12 months or as often as it is estimated to be necessary. Service should be done to maintain equipment functionality by an authorised Poseidon Service Centre. Poseidon rebreathers must be serviced by an authorised Poseidon Rebreather Service Centre at least once every two years.</p> |   |  |                                 |  |
| <b>ELECTRONICS</b>     | For electronic and/or solenoid suspected issues please provide relevant RedBox files for evaluation.  |   |  |                                 |  |
|                        | Service of equipment may result in loss of any user generated data stored in the equipment. Customers must ensure data is saved elsewhere prior to sending equipment for service.   |   |  |                                 |  |
|                        | Battery Serial Number<br><input type="text"/>   | RedBox Files<br><input type="text"/>                | T24<br><input type="text"/>                | T25<br><input type="text"/>     | T26<br><input type="text"/>                    |
|                        | T27<br><input type="text"/>   |   |  |                                 |  |
| <b>SHIPPING</b>        | <b>Ship To *</b> Shipping Cover Value (TNT \$7 per \$1,000 or AusPost \$2.50 per \$100)   |   | Unit<br><input type="text"/>               | Address<br><input type="text"/> |  |
|                        | Alternate Ship to Name<br><input type="text"/>  |   | Suburb<br><input type="text"/>             | State<br><input type="text"/>   | Postcode<br><input type="text"/>               |
|                        | Special Shipping Instructions (Parcels can't be left unattended, signature is required from carrier. Shipping is not available to PO boxes and lockers)   |   |  |                                 |  |
|                        | <p>The risk passes to you on delivery, and delivery to the carrier constitutes delivery. You acknowledge that it is your responsibility to ensure that all products are insured from point of delivery. Surcharge applies for shipping to residential address and/or remote location.</p>   |   |  |                                 |  |
| <b>INVOICING</b>       | <b>Invoice To *</b><br><input type="text"/>   |   |  |                                 |  |
|                        | Contact Name<br><input type="text"/>  | Business Name<br><input type="text"/>               | Phone<br><input type="text"/>              | Email<br><input type="text"/>   |  |
|                        | When arriving for service/ repair/ maintenance, all equipment is required to undergo an evaluation (EVA). Cost for equipment evaluation is from \$125 and includes full visual inspection, complimentary pressure leak test (if applicable) and quote. By sending the equipment for service you accept Altalena T&C's. (see website for full terms & conditions)  |   |  |                                 |  |
|                        | <b>Print Name *</b><br><input type="text"/>   | <b>Date *</b><br><input type="text"/>               | <b>Signature *</b><br><input type="text"/> |                                 |  |
|                        | Type your name, date and sign this Service Form and email it to service@altalena.com.au   |   |  |                                 |  |
|                        |   |   |  |                                 | Attach to email/<br>Open email app             |

Altalena has been trained overseas by the following manufacturers:

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